



**International Institute
of Health Management Research**



**THIRD BATCH of Online
Management Development
Program on
Understanding Healthcare
through Quality Lens
(NABH Standards 5th Edition)
Date: Jan 12- 15, 2022
(1:30 – 5:30 PM)**

The Institute

IIHMR is a premier institution dedicated towards transforming healthcare through research, training and education. IIHMR runs a full-time two-year Postgraduate Diploma in Hospital and Public Health Management enabling human resource professionals to make noteworthy contributions towards arena of healthcare globally. The institution is fully equipped with state of art facilities to take up Academic and Training programmes. It has an excellent combination of faculty with different backgrounds (Medical and non-medical) to take up Academics, Research and organize Management Development Programs in their respective specialties within and out of the campus. In this regard, IIHMR has been regularly engaged in organizing various Training / MDPs on Hospital Management, Public Health, Healthcare Management and Administration and Information Technology. As per the expertise available with the IIHMR, it can take up any of the customized trainings required by respective institutions depending on their training needs. In the recent past hospital management training programmes have been organized for Government of National Capital Territory, Delhi, Ministry of Health – Afghanistan, BRAC- Bangladesh, Ministry of Health- Sri Lanka, Ministry of Health and Sports, Myanmar, Ministry of Health and Welfare- Bhutan, Jigme Dorji Wangchuck National Referral Hospital- Bhutan and Ministry of Health- Maldives etc.

Objectives:

The aim of the program is to provide healthcare professional with guidance on implementation of NABH standards. The purpose of the programme is to establish internal counsellors within hospitals to help them work towards the implementation, accreditation and maintenance of quality and patient safety standards.

Course Benefits:

Organizations & Individuals will get benefitted by:

- “By revisiting and understanding the applicability of our existing healthcare QualityStandards in the healthcare times overshadowed by the pandemic of COVID 19
 - This will assist the healthcare institution to progress to a mature quality framework spanning the entire accreditation period in a step-wise manner.
 - Relearning
 - Acceptance of the NEW NORMAL
-

Target Audience:

Owners of Healthcare Organization, Medical Professional, Nursing Professional, Medical Administrators, Aspiring Quality Mangers, Floor Managers, Nursing Professional Para Medical Staff, Etc.

PROGRAM FEE

The per participant programme fee is :

Indian Participants : INR 5000

International Participants : USD 100

*18% GST will be charged extra on the total programme fee as per the government norms

- Online Registration
- No refund of course fee but substitute allowed

COURSE CONTENT

Chapter 1 - Access Assessment and Continuity of Care (AAC)

Chapter 2 - Care of Patients (COP)

Chapter 3 - Management of Medication (MOM)

Chapter 4 - Patient Rights and Education (PRE)

Chapter 5 - Hospital Infection Control (HIC)

Chapter 6 - Patient Safety and Quality Improvement (PSQ)

Chapter 7 - Responsibilities of Management (ROM)

Chapter 8 - Facility Management and Safety (FMS)

Chapter 9 - Human Resource Management (HRM)

Chapter 10 - Information Management System (IMS)

Tools & Techniques:

Training methods for this Program include experience-based learning techniques such as

- Diagnostic Instruments
- Exercises
- Group Work
- Case Discussions
- Formal Lectures

For Registration please visit: <https://forms.office.com/r/rgVbgtyCxW>

COURSE COORDINATOR



Dr. Nikita Sabherwal, Associate Dean (Training) and Associate Professor (Hospital Management)

With over 18 years of experience in Hospital and Healthcare Quality Management Ms. Nikita Sabherwal, is our Hospital administration expert. She is an alumna of IIMR, 2000 Batch. She is a qualified MHA, MBA, M.Phil, and Ph.D. in Healthcare Management. She has done Advance Quality Management from IIM, Ahmedabad. Her key associations have been with Indraprastha Apollo Hospitals, Max Health care, Fortis Healthcare, Medfort hospitals, Asian Institute of Medical Sciences, INLEAD, Medifriend Healthcare, and Yuva Healthcare. Her extensive experience in training and development makes her stand out on educational grounds. Moreover, her key focus areas include Medical Operations, Healthcare Quality, Setting up new ventures, HR Management, Business Development and Training. She is a NABH and JCI assessor too.

For registration and queries, please contact:

Dr. Diksha Gautam (Business Development Officer-Training)

Mr. Sunil Kumar, Executive (Business Development- Training)

E-Mail: trainings@iihmrdelhi.edu.in | Mobile: 8826591848 /7042057549

International Institute of Health Management Research -Delhi
Plot No.3, HAF Pocket, Sector 18 A, Phase-II, Dwarka, New Delhi –110 075,
Phone: 011- 30418900, Fax: 011- 30418909, www.delhi.iihmrdelhi.edu.in